

poole|alcock
SOLICITORS



Careers

Case Studies

Helen Stoller

Partner - Family Law
Team Leader

Joined Poole Alcock in 2014



"I would recommend someone to work at Poole Alcock who wants to have no ceiling on what they want to achieve."



What role did you perform upon joining the firm?

I came into the firm as a legal secretary on 1st September 2014 having completed an open university Law Degree and LPC part-time as a mature student. I applied from an advertisement. I wanted to work for Poole Alcock and was looking for jobs. It was the only job I applied for. I knew solicitors from the firm and spoke to them about the firm.

Why did you join the firm/what were your ambitions upon joining?

I wanted to be a criminal solicitor and partner running a team.

How long have you worked for the firm?

9.5 years. I joined the firm as a legal secretary, then became a trainee solicitor one year later, then qualified 15 March 2017 into a role as a solicitor in the family team. Subsequently I was promoted on 1st January 2019 to the role of associate solicitor and one year later I was invited to join the

partnership as a Partner in the family team.

What is your current role and what do you do?

I am a Family Solicitor Partner and Team Leader. I am also the firm's lead for ESG. I have a busy personal caseload and have a role introducing business into the team. I am responsible for leading a group of young lawyers and providing them with the training they will need to progress in their careers. I am the Chair of the Innovation Group for the Resolution organisation and a member of the national YRES committee.

Based upon your experiences, describe how you think Poole Alcock invests in people?

The firm encourages its people. The way I see it is always about creating opportunities and encouraging people to excel and to pursue their ambitions and supporting them in that. Being respectful. Being friendly. I think the firm is full of nice people to work with from the top to any role. I don't think anyone in the firm has ever been rude to me or treated me unfairly.

What contribution can you make to Poole Alcock investing in its people moving forwards?

Continued enthusiasm. Energy. Ambition. Setting examples of best practice – living the firm's values. Having a can do attitude.

Would/why would you recommend someone to work at Poole Alcock and what qualities will they need?

I would recommend someone to work at Poole Alcock who wants to have no ceiling on what they want to achieve. Qualities? Strong work ethic, driven, ambitious, enthusiastic, prepared to do whatever is necessary. With a smile.

Marsha Pearson

Partner - Central Management
Client Onboarding

Joined Poole Alcock in 2007

"We have a very unique culture. Hard work but a very supportive environment. Open door. Motivating. Inspiring."



What role did you perform upon joining the firm?

I came into the firm through an agency working as a temporary secretary – based in the firm's criminal litigation department. I was offered a permanent position whilst working in the temporary role.

Why did you join the firm/what were your ambitions upon joining?

I didn't know what I wanted to do in my career at all. I had worked as a recruitment consultant which I didn't enjoy. I had a relative who was training as a solicitor at the time and I thought working in a law firm sounded interesting.

How long have you worked for the firm?

I joined the firm over seventeen years ago.

What is your current role and what do you do?

I'm a Partner – I supervise our teams dealing with New Enquiries, Compliance and Reception. I also provide executive assistance to one of the

managing partners.

Based upon your experiences, describe how you think Poole Alcock invests in people?

I think the firm mentors people to develop in their roles. We have a very unique culture. Hard work but a very supportive environment. Open door. Motivating. Inspiring.

What contribution can you make to Poole Alcock investing in its people moving forwards?

Managing my teams effectively. For myself hopefully inspiring them to meet their ambitions in their careers.

Would/why would you recommend someone to work at Poole Alcock and what qualities will they need?

Be a nice person who is hard working who wants to work in a supportive but hard working environment with no limit on where they go, regardless of whether they have a law degree or a legal background.



Eve Bright

Team Leader - New Enquiry and Client Onboarding

Joined Poole Alcock in 2019



“I have not worked anywhere previously where I have felt so valued as a person.”



What role did you perform upon joining the firm?

I joined the firm as a legal secretary working for a relatively junior residential conveyancing solicitor. Prior to working for the firm my background was that I had worked as a legal secretary for 8 years and had then worked in an estate agents.

Why did you join the firm/what were your ambitions upon joining?

Obviously having worked locally in the legal sector I was aware of the firm. I joined the firm because I had heard a lot about the firm from working in the local area and knew that it was a well established business.

How long have you worked for the firm?

Five years.

What is your current role and what do you do?

I am a Team leader in our New Enquiries Department and I deal with real estate and commercial enquiries for potential new business. I personally handle telephone

enquiries and I manage a team of other staff involved in the same work. We play a key role in onboarding clients but more importantly, in establishing with potential new clients the firm's commitment to excellent client care. We want clients to feel and understand that they matter to us. My role involves supporting my team, providing them with effective training and managing their performance. I am involved in recruitment for the team and have day to day responsibility for supervision of my team from a performance and HR perspective.

Based upon your experiences, describe how you think Poole Alcock invests in people?

People matter to the firm – whether they are clients, staff or third parties who come into contact with the firm. Everyone within the firm has the same ethos and puts the client first. The same principles apply to how we deal with staff. I have not worked anywhere previously where I have felt so valued as a person.

What contribution can you make to Poole Alcock investing in its people moving forwards?

I am responsible for setting standards of behaviour, care and professionalism for my team. It's really important to me that they have the same ethos as the rest of the firm

and so how I train and supervise is really important.

I see it as my job to encourage and instil cultural values in my team. I'm also responsible for making it a safe and happy place to work, caring for my team's welfare. If I think there's something not right it's my responsibility to bottom that out and support them.

Would/why would you recommend someone to work at Poole Alcock and what qualities will they need?

Why? Because the firm has a great ethos and its staff are looked after. No-one here is just a number and I think there are lots of benefits to working in the firm. In terms of qualities needed - you need to want to work and need to be friendly and approachable. Ultimately, staff here have to want to be part of a team. I joined the firm as a legal secretary and struggled with it. Someone saw that there was something in me and asked me to consider doing something I wouldn't have applied for - as it was sales. This was a great move for me and so I feel strongly that careers advice and opportunities within the firm are excellent. This is the best job I have ever had but I would never have applied for it.

poole | alcock
SOLICITORS

Minerva House, Gadbrook Park, Northwich, Cheshire, CW9 7RA